

# Pricing & Packaging Overview



Legacy secure web gateway solutions require capital expenditures and expensive backhauling that burn a hole in the budget. To avoid the variability of hardware costs, more organizations look for SaaS solutions that provide a predictable pricing model for financial stability. That's why iboss developed a revolutionary way for enterprises, schools, and service providers to protect their distributed organizations.

iboss has completely redefined how the secure web gateway is delivered and managed. No more inopportune hardware purchases or expensive backhauling costs. Through a 100% Software as a Service (SaaS) subscription model the iboss Distributed Gateway Platform provides predictable per user pricing in three convenient packages: Core, Malware Defense, and Data Loss Prevention. Each package includes advanced real-time reporting, single platform management in the cloud, flexible data redirection across all devices and locations, and live 12-hour support.

## Key Packaging Features

- Predictable per User Pricing
- Essential Web Gateway Security
- Powerful Add-on Features
- Upgrade at Any Time
- Variety of Support Options
- Single Platform for Management and Reporting

## iboss Distributed Gateway Platform Unique Node-Based Architecture

The iboss Distributed Gateway Platform delivers web gateway as a service through its revolutionary architecture. Built for the cloud, iboss defends the modern, distributed organization more effectively and efficiently through a 100% subscription-based platform – eliminating expensive appliance purchases and providing financial predictability. The platform natively delivers consistent security policies

to all users, locations, and devices, ensuring seamless protection across the organization. The iboss Distributed Gateway Platform also allows for drop-in replacement of existing legacy appliances without the need to rearchitect existing networks – creating a smooth transition to the cloud and providing immediate ROI.

# Picking the Right Plan to Secure Your Organization

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## Core

The Core package is our entry-level offering that provides essential web gateway features for on and off network devices. It includes all standard web gateway features plus advanced real-time reporting, centralized management and administration, and flexible data redirection for any device, anywhere.



## Malware Defense

The Malware Defense package includes everything in the Core package, plus enhanced malware defense features. These features include best-of-breed malware signature identification, real-time behavioral sandboxing as well as a managed, prioritized dashboard for incident and threat response.



## Data Loss Prevention

The Data Loss Prevention package is the most comprehensive package available. In addition to all the features in the Core and Malware Defense packages, the Data Loss Prevention package adds deep, file-based data loss prevention capabilities. This package detects and stops the transfer of sensitive data to and from the cloud – preventing the loss of PII, financial information, and more.

# Package & Pricing Details

Package Features	Core	Malware Defense	Data Loss Prevention
Cloud Gateways*	✓	✓	✓
12-Hour LIVE Support	✓	✓	✓
Cloud Reporting Storage	✓	✓	✓
Complete Web and Content Filtering	✓	✓	✓
Compliant with Industry Data Privacy Regulations	✓	✓	✓
SSL Traffic Management	✓	✓	✓
Cloud Application & Social Media Controls	✓	✓	✓
Mobile Device Protection	✓	✓	✓
Protection for Outdated Browsers & Operating Systems	✓	✓	✓
Advanced, Real-time Reporting	✓	✓	✓
Centralized Management in the Cloud	✓	✓	✓
Flexible Data Traffic Redirection	✓	✓	✓
Signature-based Malware Prevention & Breach Detection		✓	✓
CnC Callback Monitoring Across All Ports & Protocols		✓	✓
Behavioral Malware Sandboxing Defense		✓	✓
Global Cloud Threat Intelligence		✓	✓
Time-saving Incident Response Center		✓	✓
Intrusion Detection and Prevention		✓	✓
Deep File-based Data Loss Prevention Capabilities			✓
Advanced Detection Capabilities within Content			✓
Advanced Content Analysis Engine			✓
<b>Pricing</b>	<b>Per-User Pricing Model † §</b>		

\* Cloud-Delivered Physical Gateway subscriptions are also available

† Discounts are available for multi-year agreements

§ Please contact an iboss sales representative for pricing details



## Package Add-On Features

iboss offers the following features as add-ons to any package:

### Network Anomalies

Automatically detects anomalous behavior, contains the malware that is causing it, and stops the activity before data loss occurs.

### Bandwidth Optimization

Intelligent bandwidth shaping to ensure network performance.

## Support Options

While all iboss deployments include our unmatched 12-hour LIVE Support at no additional charge, customers have the option to purchase Mission Critical Support for even more coverage, shortened service level agreements (SLAs), and access to live Technical Support Engineers.

iboss Support Packages	Standard	Mission Critical
Online Support Center Access	✓	✓
Knowledge Base	✓	✓
Online Training, Videos, and User Guides	✓	✓
Named Contacts	0	2
Live Support Hours	8am – 8pm EST	24x7
Professional Services	Not Included	1 hour per month
Priority Levels SLA		
Severity Level 1 Response Time	2 hours	15 minutes
Severity Level 2 Response Time	4 hours	1 hour
Severity Levels 3 and 4 Response Time	24 hours	4 hours
Pricing	Included in every package	Annual per-user pricing model <sup>§</sup>

§ Please contact an iboss sales representative for pricing details

## About iboss

The iboss Distributed Gateway Platform is a web gateway as a service that is specifically designed to solve the challenges of securing distributed organizations. Built for the cloud, iboss leverages a revolutionary, node-based architecture that easily scales to meet ever-increasing bandwidth needs and is managed through a single interface. The iboss Distributed Gateway Platform is backed by more than 110 patents and protects over 4,000 organizations worldwide, making iboss one of the fastest growing cybersecurity companies in the world.

To learn more, visit [www.iboss.com](http://www.iboss.com) or contact iboss at [sales@iboss.com](mailto:sales@iboss.com)